

## Meeting Minutes Summary Oct 5, 2013

- PRESENT: Terry O'Neill, Meredith Westgate, Howard Gorman, Peter Hopkins, Rob Wonnacott, Lucy English, Greg Andrew, Sean Kjemhus, Chris Schatzmann
- ABSENT: Dave Petersen, Bob Spence, Carla Hage

Meeting Minute Summary:

- 1) Accept minutes from previous meeting approved
- 2) Discussed Three Sisters Resort Course, Owners are currently reviewing status and ideas and concepts, should take a year or so
- 3) Club has to deal with no shows, currently the Club does not charge Members but discusses problem if it becomes a trend. Public charged a no show fee.
- 4) TO- How many Members are playing on someone else's Membership? GA- 5, playing on other Members Membership. SC Owners permitted so that an existing Member can have someone use the Membership while they can't. Annual dues still must be paid on annual basis. Existing Member ultimately responsible for any outstanding amount. PH- What happens if a Member doesn't pay? GA- The fee gets charged against the Member's refundable deposit.
- 5) TO- Should the Club limit the term? 2-3 years? GA- Currently, no time limit, but will discuss with Owners. HG- Why limit? Seems like an advantage for a Member if they can't play yet still have to pay fees.
- 6) Sales interest still slow since flood, people have a wait and see attitude on how the Club repaired the damage.
- 7) GA to look at surrounding real estate for possible membership sales. Working on how membership sales will tie in with visitor accommodation units at the top of the hill. PH-Should the Club sale Premier or Corporate? GA- likely will depend on what type of unit is designed and how the units are sold- single owner vs fractional ownership etc.
- 8) Member event discussion, look at adding another interclub midweek. Possible Bearspaw CC, Banff golf club?
- 9) Club looking at how online booking might work.
- 10) Discussed speed of play issues. Discussed certain holes, rough, cart path only, group business concession etc. LE- Corp groups must be the slowest? CS- 1<sup>st</sup> time players and older players are generally the slowest followed by certain organized groups. Working with all user groups to improve speed and enjoyment. CS- ambassadors use 3 step process for

pace and then move some groups that are slow. CS- currently #2, #9, #14 & #18 are slowest holes on course. Some forecaddies required to help with pace on these holes at times. GA-management to do a complete audit of speed of play issues including operations and course. Everything to be looked at. Signage to be added where applicable to help educate players.

- 11) Explained club cleaning for Members and guests.
- 12) Stan Utley to come to the course for a short game clinic. The club is looking for corporate sponsorship.
- 13) Better explanation and visibility for the combo tees is required. Working great for those who use them.
- 14) HG- SC Cup format, team selection and dollar spend needs to be adjusted. Becoming a one up affair from previous year. PH- Survey monkey for Stewart Creek Cup. PH- could post results on website. CS to review and make necessary changes.
- 15) Match play- some hesitation on members joining due to lack of understanding. May need to explain how it works better.
- 16) Discussed how to improve club championship pace of play. Members are losing interest due to the brutal pace. CS to look into and consider expanding categories and picking distances so that everyone can have fun. Will track.
- 17) F&B Team will look to improve on 2013, will work on sharing menu and adding a good blend between tradition and new. Concessions need to work more quickly, key area for slow pace of play.
- 18) Golf Course Maintenance reported on outstanding work still needed to be completed as a result of the flood. HG- Congrats! on getting the course back to excellent shape in such a timely manner! Group concurred. SK- thanks to PH for speaking at the contractor/employee reception following the cleanup and restoration. 3 months and the contractors are off site. Still need to clean up #11 pond, silt removal. #16 paving. Beginning to winterize course, irrigation blown out, fungicide applications to be used in mid-October prior to snow fall. Will work on a couple of drainage issues prior to freeze up and improve site lines along a couple of cart paths.
- 19) May need to have committee help to select new Members for the advisory board. Waiting to get back all Member questionnaires.

Adjourn meeting- TO, 2<sup>nd</sup> RW Next meeting – Spring 2014