



## **OPERATIONAL PROCEDURES LIST**

**July 7<sup>th</sup>, 2021**

As we transition into Stage 3 of Alberta's "Open for Summer Plan", we look forward to easing many restrictions with our ultimate goal of ensuring you enjoy your day in the Rocky Mountains.

We will continue to have some protocols in place to ensure the Stewart Creek environment is a safe place to socialize and recreate. Information has been summarized below.

### **Your Responsibility:**

- **Wash hands often with soap and water for at least 20 seconds**
- **Cover coughs and sneezes with a tissue or your elbow**
- **Avoid touching your face with unwashed hands**
- **Watch for COVID-19 symptoms: cough, fever, shortness of breath, runny nose or sore throat**

### **Follow mandatory self-isolation requirements:**

Albertans are legally required to:

- Isolate for 10 days if you tested positive or have any core symptoms that are not related to a pre-existing illness or health condition.
- Quarantine for 14 days if you are a close contact of someone with COVID-19, or if you travelled outside of Canada.

### **Booking Tee Times/Reservations:**

- All rounds of golf are to be booked in advance. Bookings can be made online at [www.stewartcreekgolf.com](http://www.stewartcreekgolf.com).
- All booked players will receive an email notification one day prior to the date of play outlining the updated Stewart Creek COVID-19 Operations Procedures for play.
- **We ask that all players who have any COVID-19 symptoms to refrain from coming to the golf course. There will be no penalties for cancellations for players exhibiting symptoms.**

**Golf Course Arrival:**

- **All golfers who have arrived at the facility will be provided access to their golf cart, practice areas and golf course no earlier than 45 minutes before their tee time. This does not include the restaurant or golf shop.**
- Carts will be staged at the front entrance of the clubhouse. All carts will have designated player specific cart signs.
- Following your check in with guest services staff, please park your vehicle.
- For players who have not prepaid for their golf, you can proceed to the golf shop to check in. Members and prepaid players are not required to check in at the golf shop.
- Guest services staff will be available to assist players with directions to their appropriate golf cart and to provide pertinent daily information to players.
- Players who choose to walk the course can do so by either carrying their bag or by using their own personal push/pull cart or electronic caddy. Access to the golf course is limited to 45 minutes before your tee time.

**Golf Carts:**

- Golf carts can be shared, maximum of two players per cart. Extra carts are available at a cost of \$30 plus gst per cart.
- At the end of their round players will go directly to parking lot to load clubs into their vehicle. Players will drop carts off at the designated cart drop area. Members of the club will be permitted to leave their clubs on the carts so that they can be cleaned and put back into club storage.

**Clubhouse:**

- Indoor and patio dining is now available.
- Hand sanitizers have been placed throughout the clubhouse and property for visitor and employee safety.
- Major touch points will be disinfected throughout the day and cleaning schedule maintained for review.
- Access to the member locker rooms will be permitted for members only. Shower facilities and fitness area will be open for use and cleaned regularly throughout the day. The steam rooms will remain closed. Members should bring their own towel as towel service has been temporarily suspended.

### **Golf Shop:**

- Golf shop is open and available for player check in and retail purchases.
- Credit card and debit card transactions for payment will be the payment forms accepted (**cash will not be accepted**), use tap feature when applicable.
- Staff will be disinfecting POS area at regular intervals throughout day and will disinfect credit card terminal after every use.
- Merchandise fitting room is available for fittings and will be on a regular cleaning schedule.

### **Rental Clubs**

- Rental clubs are available for use. Rentals can be left on the cart after the round so that they can be cleaned and disinfected.

### **Driving Range**

- Driving range use is limited to players with a tee time and for members who would like to practice.
- Hitting stalls will be spaced with a minimum 2.0m gap between stalls.
- Balls will be stacked in pyramids to allow for “scrape and hit” set up. All range balls will be washed before being stocked on the driving range.
- Members can access the practice area by using an assigned golf cart. Two carts are available on a first come, first served basis.

### **Short Game Practice Area & Putting Green**

- The short game and putting areas are limited to players with a tee time and for players engaged in practice sessions or golf instruction. Use your own golf balls when at either area.
- Priority for the 1<sup>st</sup> tee putting green use will be given to players “on deck” to tee off.

### **1<sup>st</sup> Tee (Finally I get to peg it!)**

- To ensure that your Stewart Creek golfing experience starts off in a phenomenal way, our starter will provide you with pertinent golf course information for your day in the mountains.
- Tee times for Tuesdays will start on hole #10 (golf course reversal) to allow for maintenance practices.

## **On Course Golf**

- Bunker rakes have been placed back on course; however, we do not expect that all players will use them at this time. Treat disturbed areas in bunkers as ground under repair allowing free relief from the disturbed area elsewhere within the bunker.
- An amended cup set up (Pin Caddy) will be used for play. Continuous putting and gimmie circles are recommended. At this time flagsticks can be removed while putting.

## **Food & Beverage**

- Indoor and patio dining are now available.
- The concession at the driving range will be available for take out for guests throughout the day.
- Once a person has picked up their concession F&B item, they are to move away from the concession to either the open area at the back of the driving range or to the 10<sup>th</sup> tee, should they be playing golf.
- On course food & beverage service at hole #5 will be available at scheduled times throughout the week.

## **Post Round**

- Cart access to the parking lot area will be provided to allow for efficient unloading of clubs and personal items.

## **Lightning & Thunderstorm Protocol**

- During inclement weather the golf course will be cleared of play. Golfers should return to the staging area immediately where they can drop off their cart in the designated area and either head into the clubhouse or their vehicle.
- Once it is safe to return to the golf course a staff member will inform and coordinate players as they return to their previous place on the golf course.

## **Lessons/Club Fittings/SIM Room**

- Lesson programs and club fitting sessions are now operating as normal. The indoor golf simulator can be booked either online or by calling the golf shop.

**Member Locker Room**

- Access to the member locker rooms will be permitted for members only. Shower facilities and fitness area will be open for use and cleaned regularly throughout the day. The steam rooms will remain closed. Members should bring their own towel as towel service has been temporarily suspended.

**Member Bag Storage**

- Member bag storage is available. The general flow for carts will remain the same. Carts will be staged in front of the clubhouse prior to your round and carts are to be dropped in the cart drop area in the parking lot post round.

Thank you for your patience throughout this pandemic and we look forward to hosting you at Stewart Creek. Please check the website at [www.stewartcreekgolf.com](http://www.stewartcreekgolf.com) for regular updates.

**Stewart Creek Management**